

# aidenvironment

## **MVO verklaring / CSR Statement Aidenvironment**

### **Introduction**

Aidenvironment is a member of MVO Nederland (CSR Netherlands) as well as a member of UN Global Compact. Aidenvironment has also developed a Code of Conduct which is always communicated to our clients and added to our quotations as a basis of our quality of work and relations with clients. Details are provided in the following.

### **MVO Nederland (CSR Netherlands)**

Internet link to our membership registration: <http://www.mvonderland.nl/partner/aidenvironment>

#### *CSR activities*

Aidenvironment is a non-profit consultancy organisation oriented at promoting CSR and sustainability. Aidenvironment has 30 employees and has offices in the Netherlands and Indonesia.

Aidenvironment is specialized in:

- Improving the sustainability of supply chains (palmoil, soy, cocoa, coffee, tea, timber, rice, spices, cotton, fruit, vegetables and others)
- biodiversity, climate change and ecosystem management
- human rights, land issues and labour conditions

Aidenvironment services include:

- Supply chain analysis
- CSR-scan of companies and projects
- CSR -strategy- and process development
- Environmental and social impact assessment (ESIA)
- Advice in certification trajectories
- Development of 'good practices' in the area of CSR
- Support to develop innovative products (water sector)
- CSR -training
- Monitoring and evaluation of programs and projects

### **UN Global Compact**

Internet link to our membership registration <http://www.unglobalcompact.org/COPs/detail/15454>

Aidenvironment subscribes to the 10 UN Global Compact principles in the areas of human rights, labour conditions, environment and anti-corruption. These principles are integrated in the internal management and external activities for our clients. To do so, Aidenvironment has a Code of Conduct.

#### *Communication on Progress 2012*

##### Self-assessment:

- Includes an explicit statement of continued support for the UN Global Compact and its ten principles
- Description of actions or relevant policies related to Human Rights
- Description of actions or relevant policies related to Labour
- Description of actions or relevant policies related to Environment
- Description of actions or relevant policies related to Anti-Corruption
- Includes a measurement of outcomes

## **Code of conduct**

Since 2008 Aidenvironment has the following Code of Conduct. This Code of Conduct is communicated with our clients and is annually evaluated.

#### *Application*

- This Code of Conduct applies to all employees of Aidenvironment.
- Responsibility for complying with the Code lies primarily with our employees; compliance is assessed by the management team (MT).
- The Code of Conduct forms an integral part of all project contracts drawn up by Aidenvironment.

#### *Clients*

- Clients and contractors trust us with important, sensitive and confidential information. Respecting this trust has our highest priority.
- Mutual understanding and close cooperation are important conditions for obtaining a satisfactory outcome.
- We strive to be transparent in our work and professional relations, but we respect clients' requests for restraint or non-disclosure.
- The services we provide to our clients meet the demands of integrity, expertise, rationality and objectivity.<sup>1</sup>
- We do not make any improper use of information received from a client, either for our own interests or on behalf of another client.
- We do not offer a position, either in our own firm or elsewhere, to anyone employed by one of our clients.
- If clients express dissatisfaction about our work, we look into these complaints in a thorough and professional manner.

#### *Assignments*

- We accept only assignments which are within the range of our expertise and experience and are compatible with our vision and mission.
- Should an assignment move in a direction that is inconsistent with our vision and mission, we discuss this with the client and, if necessary, withdraw from the assignment.

---

<sup>1</sup> Integrity: honest; incorruptible  
Expertise: knowledgeable; professional  
Rationality: reasoned; considered; appropriate; prudent  
Objectivity: keep to the facts, free of prejudice or personal preference

- We conduct substantive project work and all procedural matters in a thorough and professional manner, and deliver optimum quality. We investigate and weigh up all the relevant facts and circumstances and come to an independent judgment.
- If accepting another assignment would lead to conflicts of interest, we take appropriate measures. If necessary, we will refuse the new assignment.
- If our objectivity is called into question during a project, we look for an internal solution and, if necessary, propose this to the client. In the final instance, we will resign from the assignment.

**Remuneration**

- We agree a fee in advance that is reasonable, justifiable and in proportion to the expertise we provide and the responsibilities we accept.
- We accept no payment at all for recommending the services of third parties to a client.

For Aidenvironment:



.....  
Name: Peter A de Haan  
Title: Director  
Date: 21 June 2013